



# Number transfer rates for Cloud Line and Internet Calling

1 July 2019

Proposition	Unit Type	Cost (inc GST)
Cat A Port	Per Request	0
Cat C Port (1-5 numbers)	Per Request	0
Cat C Port (6-20 numbers)	Per Request	0
Cat C Port (21-100 numbers)	Per Request	0
Cat C Port (101+ numbers)	Per Request	0
Manual Porting Charge	Per Request	0
Third Party Simple Port Submission Charge	Per Request	0
Third Party Complex Port Submission Charge	Per Request	140
Cat A Port Rejection Simple Reject/Mismatch)	Per Request	0
Cat C Port Rejection (1-5 numbers)	Per Request	50
Cat C Port Rejection (6-100 numbers)	Per Request	85
Cat C Port Rejection (101+ numbers)	Per Request	165
Cat C Port Full Submission Rejection (per number)	Per Request	30
Cat A Port Return (Simple Reversal)	Per Request	250
Cat C Port Return (1-5 numbers)	Per Request	500
Cat C Port Return (6-20 numbers)	Per Request	1250
Cat C Port Return (21-100 numbers)	Per Request	2900
Cat C Port Return (101+ numbers)	Per Request	4125
Cat C Port 3rd Party Return (per number)	Per Request	27
Complex 1-5 Numbers Outside Extended Hours	Per Request	500
Complex 6-20 Numbers Outside Extended Hours	Per Request	660
Complex 21-100 Numbers Outside Extended Hours	Per Request	900
Complex 101-200 Numbers Outside Extended Hours	Per Request	1320
Complex 200+ Numbers Outside Extended Hours	Per Request	2200
Labour charge is applied if the port cut over is after 10pm	Per Request	410