



## DATA POOLING

Pennytel's Data Pooling plans allow you to share data between your services within Australia. If you have more than one plan that data shares on the same billing account, the included monthly data allowance will combine into one data pool, which will be shared by all the plans that share data on that account.

### FREQUENTLY ASKED QUESTIONS

**Q. Can individual usage limits be set?**

Yes. For example, 3GB users can have an artificial limit set of 10GB.

**Q. Is there a limit to the number of plans I can connect to a data pool?**

You can have up to 200 customers per pool.

**Q. Does my data roll over from month-to-month?**

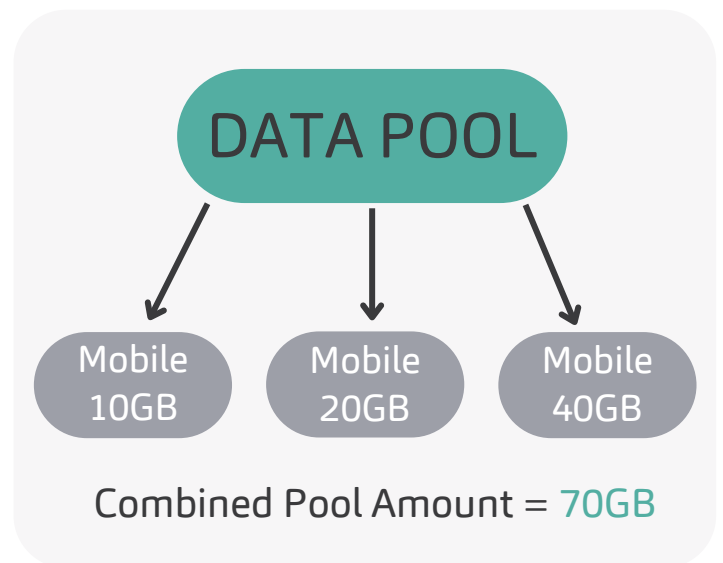
Any unused data expires at the end of each billing month.

**Q. Can Data Bolt Ons be shared?**

Yes. Data Add-ons will be automatically added to the shared data pool.

**Q. Can pooling services be used when roaming?**

Services can roam internationally, with an International Roaming Bolt On applied. It is not possible to use pooled data when roaming.



**Q. How can I keep track of my usage?**

Monitoring data usage will only be possible by the primary user of the account. The data balance can be checked at any time by completing the following steps:



1. Open the Dial-pad
2. Enter \*159#
3. Press the call button, the balance will appear soon after.