



# International Roaming Zones & Rates

Updated: 13 June 2018

**PennyTel mobile services can support international network roaming.** This allows you to keep the same mobile number when you travel, and use your mobile services as normal.

For security, mobile roaming is switched off by default. Please [contact our customer support team](#) to enable roaming. Once roaming is enabled, the following rates will apply.

## 1. Find the roaming 'zone' for where you'll be travelling

Country	Zone
Austria	4
Belgium	6
Brazil	5
Bulgaria	5
Canada	4
China	5
Croatia	7
Czech Republic	7
Denmark	2
Egypt (Arab Republic)	7
Estonia	5
Fiji	3
Finland	1
France	3
Germany	2
Greece	2
Guernsey (UK)	2
Hong Kong	3
Hungary	4
India	5
Indonesia	6
Ireland	3
Isle of Man (UK)	2
Israel	6
Italy	2

Japan	4
Latvia	6
Lithuania	7
Luxembourg	2
Macedonia (Former Yugoslav Rep )	4
Malaysia	2
Mexico	7
Netherlands	3
New Zealand	1
Nigeria	3
Norway	2
Papua New Guinea	5
Philippines	4
Poland	6
Portugal	2
Qatar	7
Republic of Korea	3
Romania	6
Russia	8
Samoa	5
Singapore	1
Slovak Republic	4
South Africa	1
Spain	5
Sri Lanka	7
Sweden	3
Switzerland	4
Taiwan	2
Thailand	3
Tonga	2
UK	2
USA	4
Vanuatu	2

## 2. Cross reference the applicable rates

	Zone 1	Zone 2	Zone 3	Zone 4
<b>Make/Receive Voice Call</b> Per min	\$1.62	\$2.16	\$2.70	\$3.24
<b>Date usage</b> Per MB	\$3.24	\$3.24	\$3.24	\$3.24
<b>Send SMS</b> Per SMS	\$0.82	\$0.82	\$0.82	\$0.82
<b>Receive SMS</b> Per SMS	\$0.00	\$0.00	\$0.00	\$0.00
<b>MMS (to national, standard)*</b> Per MMS	\$0.18	\$0.18	\$0.18	\$0.18
<b>MMS (to national, video)*</b> Per MMS	\$0.36	\$0.36	\$0.36	\$0.36
<b>MMS (to all int'l, video)*</b> Per MMS	\$0.84	\$0.84	\$0.84	\$0.84
<b>MMS (to all int'l, standard)*</b> Per MMS	\$0.60	\$0.60	\$0.60	\$0.60

	Zone 5	Zone 6	Zone 7	Zone 8
<b>Make/Receive Voice Call</b> Per min	\$13.78	\$4.32	\$4.86	\$5.40
<b>Date usage</b> Per MB	\$3.24	\$3.24	\$3.24	\$3.24
<b>Send SMS</b> Per SMS	\$0.82	\$0.82	\$0.82	\$0.82
<b>Receive SMS</b> Per SMS	\$0.00	\$0.00	\$0.00	\$0.00
<b>MMS (to national, standard)*</b> Per MMS	\$0.18	\$0.18	\$0.18	\$0.18
<b>MMS (to national, video)*</b> Per MMS	\$0.36	\$0.36	\$0.36	\$0.36
<b>MMS (to all int'l, video)*</b> Per MMS	\$0.84	\$0.84	\$0.84	\$0.84
<b>MMS (to all int'l, standard)*</b> Per MMS	\$0.60	\$0.60	\$0.60	\$0.60

*\*Plus data usage charge (per MB)*

QUESTIONS OR CONCERNS? **1300 232 888**

We're here to help. Contact us online or by phone: Monday to Friday 8am – 12am and Saturday to Sunday 9am – 9pm (AEST/AEDT).