



Standard (PAYG) Rates & Fees

Updated: 13 April 2018

Standard rates and fees apply to any usage that is not included as part of your Pennytel service. These rates are charged on a pay-as-you-go (PAYG) basis. To check your inclusions, check the Critical Information Summary for your plan.

1. Voice calls and value-added services

Pricing shown here is Ex. GST

Description	Flagfall fee	Rate	Interval
Calls to on-net users	\$0.00	\$0.0360	Per minute
Calls to Telstra mobiles	\$0.00	\$0.0600	Per minute
Calls to other mobiles (off-net)	\$0.00	\$0.0960	Per minute
Calls to Fixed numbers (landline)	\$0.00	\$0.0960	Per minute
Calls to 13/1300/1800	\$0.00	\$0.0960	Per minute
Voicemail retrieval/divert	\$0.00	\$0.0960	Per minute
Call Forwarding	\$0.00	\$0.1200	Per minute
Video call - international	\$0.4800	\$3.2400	Per minute
Video call - national	\$0.3600	\$1.9200	Per minute
Telstra Mobile Satellite [014710, x1, x2, x4, x5, x6]	\$0.4363	\$1.3090	Per minute
Optus MobileSat [01451, x2, x3]	\$0.3927	\$2.1600	Per minute
Dial IT Services - Time (1194)	N/A	\$1.8000	per call
Dial IT Services - Weather (1196)	N/A	\$1.8000	per call
International Directory Assistance (1225)	N/A	\$1.8000	per call
National Directory Assistance (1223)	N/A	\$1.0364	per call

2. SMS messages and value-added services

Pricing shown here is Ex. GST

Description	Base price	Interval
SMS to on-net users	\$0.0360	Per SMS
SMS to National mobiles/Fixed numbers	\$0.0840	Per SMS
SMS to all International	\$0.5400	Per SMS
Premium SMS	Pass-through from service provider	Per SMS
SMS for iPhone message set up [+447786205094]	\$0.1200	Per SMS
SMS - DEFAULT RATE CHARGES	\$0.1200	Per SMS
SMS to on-net users	\$0.0360	Per SMS

3. MMS messages

Pricing shown here is Ex. GST

Description	Base price	Interval
To All National (standard MMS)	\$0.1800	Per MMS
To All National (video MMS)	\$0.3600	Per MMS
To All International (standard MMS)	\$0.6000	Per MMS
To All International (video MMS)	\$0.8400	Per MMS

4. Crisis numbers

Calls to the crisis numbers listed below are free of charge for End Users subscribed to an active voice plan. This list of numbers may change from time to time without notice by issuing a new Plan and Price Book to you.

Description	Dialed number
Emergency calls	000
Beyond Blue	1300 224 636
Family Drug Support	1300 368 186
Lifeline	13 11 14
Men's line Australia	1300 789 978
State emergency services	13 25 00
Suicide Call Back Service	1300 659 467
1800 RESPECT: National Sexual Assault, Family and Domestic Violence Counselling Line	1800 737 732
Kids help line	1800 55 1800
National Disability Abuse and Neglect Hotline	1800 880 052
Veterans and Veterans Families Counselling Service	1800 011 046
Reverse Charges	12 550
Reverse Charges	1800 662 274 (1800NoCash™ - Telstra Service)
Reverse Charges	1800 738 3773 (1800 Reverse)
Reverse Charges	1800 686 323 (1800 MUMDAD)